

Terms and Conditions for Traidcraft Fairtrade & Organic Cotton Range

Conditions of sale - All sales are made on a trade basis and are subject to our terms & conditions.

Garments are sold in packs of 10 (per colour/size/style)

All prices (including carriage) are exclusive of VAT, which will be charged at the rate applicable.

There is a minimum order of 10 pieces, per style, per size & colour.

Size specifications should be checked before print and/or embroidery as **NO CREDIT WILL BE MADE FOR WORN, PRINTED OR PROCESSED GARMENTS.**

Goods despatched to a third party are at your own risk. It is the responsibility of the purchaser to check that goods are correct before processing.

Returned or rep-presented cheques will be charged at £20 per rep-resentation.

Claims arising from shortages or damage to be made within 5 working days of receipt. Claims for non-delivery must be made within 10 days of despatch. Please contact Customer Services Department on 0845 330 8900 to make your claim.

All orders for products supplied will be charged in accordance with our current price list unless otherwise agreed at the point of sale.

Colour representation is only as accurate as the printing process will allow. All styles subject to availability. Please be aware that unless otherwise stated the sizes quoted are 'to fit' in centimetres. They are not indicative of the actual size of the garment as some styles are designed to be worn loose/baggy and others designed to be worn fitted. These sizes are approximate and for guidance only. You must ensure garments are suitable before processing.

Returns

Please remember to check size and quality before print and/or embroidery is added to the garment as no credit will be made for worn, processed or printed garments.

If goods have been sent incorrectly please ring our Customer Services Department within 5 working days on 0845 330 8900.

Faulty goods must be returned within 1 week of delivery with the fault clearly indicated without defacing the garment.

Under no circumstances whatsoever will soiled goods be accepted, these will be returned to you immediately.

All garments must be returned in their original, undamaged packaging. Failure to do so will result in the goods being refused.

Due to high administration and processing costs, samples cannot be returned for credit.

Returns will not be accepted without prior arrangement.