



Apply online for a refreshments account

To apply for a Traidcraft refreshments account

Please complete the form below.

To register your Refreshments account, Traidcraft must receive a first order as part of your application form.

When you have sent your form, we will email you to confirm your application. If you have not received a confirmation email within 24 hours, [please contact us](#).

Once we have received your details, a member of the team will contact you to confirm your account and order details.

Payment

If you would like to make payment with your order, you can give us your credit or debit card details over the phone when we contact you.

Otherwise, you will receive an invoice for payment within 30 days.

Fields marked * are mandatory.

Account details

Title *	<input type="text"/>
First name *	<input type="text"/>
Surname *	<input type="text"/>
Gender *	<input type="radio"/> Male <input type="radio"/> Female
Name of organisation	<input type="text"/>
Address *	<input type="text"/>
Postcode *	<input type="text"/>
Type of organisation	<input type="radio"/> Place of worship <input type="radio"/> Business <input type="radio"/> School <input type="radio"/> University <input type="radio"/> College <input type="radio"/> Individual
Daytime telephone number *	<input type="text"/>
Evening telephone number	<input type="text"/>
Mobile number	<input type="text"/>
Email *	<input type="text"/>
Fax number	<input type="text"/>
Delivery address for orders (if different from above)	<input type="text"/>
Address	<input type="text"/>
Postcode	<input type="text"/>
How did you hear about Traidcraft? *	<input type="text"/>
How do you plan to use the products? *	<input type="text"/>

Terms and conditions

Credit terms

- £200 credit limit (if you would like a higher limit, please call us on 0191 497 3999 to discuss or type a request into the comments box at the end of the form)
- Invoices are due for payment within 30 days from the date of invoice.

Delivery

- Goods are sent by post or road freight, and normally received within 5 working days.
- FREE on ALL orders over £50 (usual p&p charge £4.95).

Returns

- Food and beverages are non-returnable. However, if any items are damaged or missing from your order, please contact customer services on 0845 330 8901.

we share our payment experiences with
creditsafe simply smarter Please be aware that we may carry out credit checks.

I have read and I understand the terms and conditions. *



To set up your account, we require a first order as part of your application. To make this easier we have listed some of our most popular products [here](#). If you would like to order items not listed here, our full range of food and craft products can be viewed on our [online shop](#) (but please note that it is not possible to set up an invoice account via the online shop.)

Please enter the codes and quantities for all products you would like to order in the boxes below.

Your First Order

- Product 1 (product code and quantity)
- Product 2 (product code and quantity)
- Product 3 (product code and quantity)
- Product 4 (product code and quantity)
- Product 5 (product code and quantity)
- Product 7 (product code and quantity)
- Product 6 (product code and quantity)
- Product 8 (product code and quantity)
- Product 9 (Product code and quantity)
- Product 10 (product code and quantity)

If there is not sufficient space for your whole order, you can add any additional items when we ring you to run through the account details.

Data protection

Traidcraft may occasionally send you details of special offers or promotions that may interest you. If you do not wish to receive these mailings, please tick the box.

I do not want my details passed to your linked charity for marketing purposes.

Occasionally we may make portions of our mailing list available to carefully selected organisations whose products and services may be of interest to you. If you would prefer not to receive such mailings, please tick this box.

Please enter any special instructions or date by which you ideally need your order, if applicable

Would you prefer your invoices and statements by post OR by email? *

- Post
- Email

If you select e-invoices and statements you can choose to have the invoice emailed to someone else (the finance officer for example). If you would like your e-invoices to go to another email address please enter it here.