



Retail Account

Information about trade terms and about how independent retailers can set up a trade account with us.

If you have shop premises, why not open a Retail Account to buy fair trade products at wholesale prices and have them delivered to your door. To help you get started we'll even give you free carriage on your first order.

- [Click here to view a full list of the Retail Account Terms and Conditions.](#)
- [Click here to download the current Retail Account Pricelist.](#)

Open a Retail Account:

- Fill in the form below and return it to us with your first order (we cannot set up trade accounts without an order) OR..
- Call us to set up over the phone on 0191 4973999 (please have your order ready) OR..
- [Request a retail application pack in the post.](#)

Questions? Call Emma Jewitt on 0191 4973999

Online applications

Step 1. Once you know what you would like to order, [download the order form here](#). Save it to your computer, complete the form and save it again. Or, if you prefer to work from your own spreadsheet instead of using our order form, that's not a problem.

If you do not have a catalogue, you may wish to browse our web shop to help you compile your first order, but please note that you cannot set up a retail account OR place your first order as a retail customer through the web shop so you will need to write down the product codes and come back to this page to finish off* [Click here to browse the Traidcraft Web Shop](#). Why not add some free promotional items on to your order? View the resources section on the webshop or [click here to see the list of what's available](#). Don't forget that carriage is free on your first order.

Step 2. Once you have filled in your order form, fill in the Retail Account application form below, being sure not to miss any fields marked with a * as mandatory.

Step 3. Attach your completed order form (which should be already filled in and saved to your computer) when instructed at the end of the application form and press "submit".

*Once your account is set up and your first order placed, we will send you instructions for logging in to the web shop and shopping online as an existing retail customer. The web shop is a quick and easy way for account holders to order and it will automatically show you your discounted prices and delivery charges and give you the option to charge to your account and receive an invoice for any orders.



We reserve the right to carry out credit checks or follow up business references.

Company Name *

Title *

First Name *

Surname *

Registered Office Address *

Delivery address (if different to office address)

Company Registration Number

Number of years established *

Telephone Number *

Is this number *

Line 1 *

Line 2

Town *

County

Postcode *

Country

Line 1

Line 2

Town

County

Postcode

Country

Home

Work

Mobile

Other phone number/s

jn Other

?Email Address

Business Reference: Traidcraft reserves the right to follow up business references or carry out a credit check at any point. Please give the name and address of someone you currently do business with.

Company Name *

Contact Name *

Address *

Line 1 *

Line 2

Town *

County

Postcode *

Country

Would you like to receive your invoices via post or via email? (If you choose email please be sure you have supplied your current email address) *

jn Post

jn Email

Would you be happy to receive updates and special offers from Traidcraft (this includes occasional htms, bi-annual catalogues and monthly newsletters)? *

jn YES

jn NO

Would you be happy for your details to be passed to Traidcraft's linked charity "Traidcraft Exchange"? *

jn YES

jn NO

Occasionally we may make portions of our mailing lists available to carefully selected third parties whose products or services may be of interest to you. Are you happy to receive such mailings? *

jn YES

jn NO

How did you hear about us? (If "Other" please specify below) *

e Web

e An event

e Catalogue

e Word of mouth

e Other

If "Other" please provide details

Would you like to make payment with your first order? (If "Yes" we will collect credit/debit card details from you over the phone when we ring you to set up your account) *

jn Yes

jn No, I will wait to be invoiced.

Are there any other details you would like to make us aware of?

?Please attach your completed order form here. (Please note we will not set up retail accounts without a first order attached) *

If you need your order urgently or by a certain date, please specify here:

Browse...

If you have a promotional code please enter it here.

Tick here to confirm you have attached your completed order (we will NOT be able to process your application without this). *

e

Tick here to confirm you have read and agree to our Retail Account Terms and Conditions *

e

Submit